

# 2023-2024 SKI AREA GUIDE Grand HIRAFU NISEKO TOKYU

English

## Center 4 Lift, Thanks for 38 Great Years!

This quad lift began operating in 1985, and is now the oldest in Japan. With convenient access from Hirafuzaka and the Welcome Center, this popular lift has been beloved for many years by long lines of skiers and boarders in search of powder snow. After 38 years of service, this season will be the Center 4 Lift's last glorious hurrah. A "finale event" is planned for late March.

Chad Clark @seaandsummitmedia

## Transformation into a New Gondola in December 2024

With the aim of improving comfort and transport capacity, the Center 4 Lift will be reborn as a 10-person gondola. The spacious new gondola car will be made even more comfortable with extra features such as seat heating and Wi-Fi. Stay tuned for the 2024 Winter season!

## Niseko Tokyu Grand HIRAFU & HANAZONO Regular Season Lift Ticket Prices

\*Amounts shown in ( ) are online lift ticket prices.

Ticket Type	Adult (Age 16-64)	Child (Age 4-12)	Teen (Age 13-15) & Senior (65+)
5-hour Pass	¥7,000 (¥6,500)	¥4,200 (¥3,900)	¥5,600 (¥5,200)
1-day Pass	¥7,800 (¥7,300)	¥4,700 (¥4,400)	¥6,200 (¥5,800)
2-day Pass	¥15,200 (¥14,100)	¥9,100 (¥8,500)	¥12,200 (¥11,300)

○5-hour passes are valid on the day of purchase for a consecutive 5-hour period, starting from when the pass first goes through a lift gate. ○ Day passes are valid from the date of purchase until the close of the final day. ○ Night-skiing passes are valid from 16:00 to 19:00 on the date of purchase. ○ Senior lift tickets are exclusive to persons 65 years of age or older. ○ When purchasing tickets, teens (age 13-15) and seniors (age 65+) must present proof of their age, such as school ID card or driver's license, etc. ○ Children under age 4 ride for free. However, they must be accompanied by an adult when purchasing tickets and boarding lifts. ○ Children, teens and senior tickets must apply to the age of the user on the date of use. ○ Lift ticket prices and types may be subject to change during the season. \*For details, please check our website.

## Cut Ticket-Booth Waiting Time to Zero by Buying Lift Tickets Online

The first time, you'll receive your lift ticket at the automatic ticket machine, then head to the lift gate. From the next time, you can go directly to the lift gate. The online ticket system can be used by smartphone or from your computer. You can even buy your ticket online on the same day you'll use it!

Discount  
Prices!Same-day  
Purchase OK!Zero Waiting  
Time!Scan to learn more  
about buying tickets  
online

## Niseko Tokyu Grand HIRAFU

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<https://www.grand-hirafu.jp/winter/en/>



TOKYU SNOW RESORT

## Cautions for Skiers & Snowboarders

### Notice to People Wishing to Ski or Snowboard at this Resort

At this ski resort, we take every effort to ensure your safety. We request that you understand the following matters, and observe the separately prescribed Action Rules at Ski Resorts to prevent accidents.  
1. Please be aware that there are specific risks in skiing and snowboarding. Exercise caution to avoid the following risks, (1) Risk due to weather conditions such as snow, wind and fog, (2) Risk due to terrain such as cliffs and irregularities, (3) Risk due to snow conditions such as frozen snow surfaces and avalanches, (4) Risk due to natural obstacles such as rocks and standing trees, (5) Risk due to artificial obstacles such as lift facilities, buildings and snow vehicles, (6) Risk due to use of the Snow Park, (7) Risk due to skiing/boarding at high speeds, (8) Risk due to your own falls or tumbles, (9) Risk due to collisions with other skiers/boarders, (10) Risk due to tiredness, consumption of alcohol or drugs, or illness, (11) Risk due to misuse of equipment, etc. 2. If you intend to ski or snowboard outside of the areas controlled by the ski resort, you must read and abide by the "Niseko Rules". Furthermore, you must understand that there is an additional risk due to natural obstacles that are within the controlled areas, but outside any marked trails. Proceed with caution and at your own risk. 3. Do not allow children to go anywhere unless accompanied or watched by a parent or guardian. 4. This ski resort is not responsible for accidents due to negligence or disregard of these notifications or the Action Rules at Ski Resorts. Those who cannot accept these matters are not permitted to use this ski resort.

### Ski Resort Code of Conduct

1. Do not hurt or threaten other people, 2. Control your speed according to circumstances, such as the terrain, weather, snow quality, skiing/boarding skills, physical condition and congestion, so you can easily stop anytime to avoid danger, 3. Take care not to interfere with people skiing/boarding in front of you, 4. When overtaking other people, keep a sufficient distance from them, 5. When starting to ski or snowboard, joining other people, or crossing a slope, carefully look up slope to ensure your safety, 6. Do not sit on a course, Refrain from stopping in a narrow area or an area with poor visibility, if you fall down, quickly clear space for other skiers and boarders, 7. When climbing, walking and stopping, use the edge of the course, 8. Attach flow stoppers to your skis or snowboards, 9. When courses are closed due to poor weather conditions etc., do not enter the area, 10. Observe precautions given via notices, signs and announcements, and follow instructions from ski patrols and ski resort staff, 11. If an accident occurs, cooperate with relief operations reporting, and disclose your identity regardless of whether you are a person involved in the accident or a witness.

### Cautions for Lift Users

Your actions are related to the safety of all users of the chair lift. You have responsibilities and obligations when using a chair lift. Please observe the following.  
When getting on a chair lift:  
1. Please ask for help if you are concerned about using a chair lift, 2. Point your skis or snowboard correctly ahead at the boarding place and stand ready, 3. If you fail to get on a chair lift, quickly move away from it, 4. Skiers should be careful not to hit people around them with ski poles, 5. Place your backpack or belongings on your knees, and also be careful of any strings attached to clothing or gear, 6. Snowboarders should attach flow stoppers to their snowboards and lean high-backs forward, 7. Infants cannot be carried (front carry, piggyback, etc.) onto the lift. Any infants must be attached to an adult using fixed equipment.  
During a ride:  
1. Lower the safety bar and sit fully on the chair, 2. Do not do any of the following while you are on the chair, (1) Swinging the chair, (2) Jumping off the chair, (3) Fooling around or turning around on the chair, (4) Touching lift poles, etc. with ski poles, 3. Do not jump off the chair if the lift stops.  
When getting off a chair lift:  
1. Prepare yourself as you approach the place of arrival. After getting off the chair lift, proceed straight ahead, 2. If you fail to get off, remain seated on the chair lift.  
Always follow the instructions of the lift staff.

### Niseko Rules

Niseko previously had the highest number of fatal avalanche accidents in all of Japan. The Niseko Rules were implemented in order to reduce and prevent accidents in backcountry areas. Our community respects your freedom to ski or snowboard, but we are also deeply concerned for your safety. All resort users must obey the following rules for the safety of everyone.  
1. Always use gates when entering backcountry areas, 2. Do not duck under boundary ropes, 3. Everyone skiing/snowboarding in backcountry areas must wear a helmet and carry an avalanche beacon, 4. Backcountry skiing/snowboarding is prohibited when gates are closed, 5. Never enter off-limits areas at any time (except for official rescue and research operations), 6. Children under 13 are not allowed in backcountry areas unless accompanied by an adult.

**SUPPLEMENTARY SECTION** 1. A minimum of ¥100,000 will be charged for search and rescue operations in backcountry areas, 2. Rule violators may be banned from using the resort facilities by having their lift-pass confiscated and/or refused to reissue a new pass, 3. Many past accidents have occurred during bad weather conditions. Always be cautious, and never overestimate yourself or your equipment. Make sure to obey the ski patrol's instructions. Beware of crevasses and trees. Mountains are never 100% safe, 4. The Niseko Avalanche Information is this area's official information. The hazard level is estimated using systems and methods developed by the Niseko Avalanche Institute, 5. Carrying an avalanche beacon, a probe and a shovel is very highly recommended. This equipment may save not only your life, but your buddy's too.

☎ To contact ski patrol, ask at any lift or facility, or call +81-136-22-3760.



## "MORIGURASHI" Initiative

"Morigurashi" is our group's initiative to think of forests and connect them to the future.

At Niseko Tokyu Grand HIRAFU, we are taking initiatives toward environmentally-friendly, sustainable energy projects. We are carrying out large-scale developments such as solar power generation and wind power generation, while making sure to obtain local understanding, and are contributing to the realization of a sustainable society.

Protect the Forest, for the Future.

Environmentally-friendly  
Non-fluorine All-round Wax



On sale now at the Mountain Center Shop

## Rental

## A Diverse Line-up, Direct to the Slopes

We stock a wide range of items that will satisfy everyone, from kids to seniors.



Open Season:  
December 2, 2023 – May 6, 2024

Open Hours: 8:00-19:30

Location: Mountain Center,

.Base (dot base) Shop

\*Open season and hours differ by shop and night skiing hours.



## School



## Thorough Lessons Give Confidence, Even to Complete Beginners

Our hospitable instructors with high expertise and deep knowledge of the HIRAFU slopes will accommodate a wide range of needs, from beginners to advanced learners.

Open Season: December 2, 2023 – May 6, 2024

Open Hours: 8:30-16:00

Location: Inside .Base (dot base)



## Shop

## Buy HIRAFU Original Goods and Local Special Products



We stock every kind of item you need for the slopes, in addition to a range of original HIRAFU goods. For a limited period, the "HIRAFU MARCHE"

Open Season: December 9, 2023 – May 6, 2024

Open Hours: 8:15-16:30

(8:15-19:00 during Night Skiing Season)

Location: Mountain Center 1F



## Restaurant & Café

## Tanta'an

Dining with Wine,  
in a Relaxing Interior



Enjoy your lunch in a relaxing atmosphere, with sweeping views of Mount Yotei.

Open Season: December 16, 2023 – April 7, 2024

Open Hours: 10:00-11:00 (Café & snacks),

11:00-16:00 (Lunch, last orders at 15:30)

Location: Mountain Center 2F

\*Mobile orders only/Cash not accepted



## King Bell Hut

Choose from a  
Classic Menu  
at this Cafeteria-style  
Restaurant



The first thing you see when you emerge from the Gondola summit station, King Bell Hut also offers side dishes such as potato fries and crispy deep-fried chicken.

Open Season: December 9, 2023 – May 6, 2024

Open Hours: 10:00-10:30 (Café & snacks),

10:30-15:30 (Lunch, last orders at 15:00)

Location: Next to HIRAFU Gondola Summit Station



## Rest House

## Ace Hill

NEW Fresh Pasta  
Restaurant



Reopening for the first time in 4 seasons! How about some pasta or wine, while you enjoy the scenery?

Open Season: December 2, 2023 – March 31, 2024

Open Hours: 09:30-11:00 (Café & snacks),

11:00-15:30 (Lunch, last orders at 15:00)

Location: Next to Center 4 Lift Summit Station





# NISEKO TOKYU Grand HIRAFU

Mt. Niseko Annupuri Elevation: 1,308m



**Rest House Ace Hill**

- Restaurant
- Café
- Shop
- AED
- Information
- Wheelchair-accessible toilet
- Diaper changing area
- Child Daycare
- Niseko International Snowsports School

**Welcome Center, Information**

- Ticket
- Pass
- Information
- Shop
- AED
- Information
- Wheelchair-accessible toilet
- Diaper changing area
- Child Daycare
- Niseko International Snowsports School

**Niseko Tokyuu Grand HIRAFU .Base**

- Ticket
- Pass
- Information
- Shop
- AED
- Information
- Wheelchair-accessible toilet
- Diaper changing area
- Child Daycare
- Niseko International Snowsports School

**Niseko Tokyuu Grand HIRAFU Mountain Center & Annex**

- Ticket
- Pass
- Information
- Shop
- AED
- Information
- Wheelchair-accessible toilet
- Diaper changing area
- Child Daycare
- Niseko International Snowsports School

**Park Hyatt Niseko Hanazono Hotel & Residences**

- Ticket
- Pass
- Information
- Shop
- AED
- Information
- Wheelchair-accessible toilet
- Diaper changing area
- Child Daycare
- Niseko International Snowsports School

**Hanazono 308**

- Ticket
- Pass
- Information
- Shop
- AED
- Information
- Wheelchair-accessible toilet
- Diaper changing area
- Child Daycare
- Niseko International Snowsports School

- |                     |                        |                                       |  |                              |  |               |                         |
|---------------------|------------------------|---------------------------------------|--|------------------------------|--|---------------|-------------------------|
| Lift ticket counter | Lift Ticketing machine | Information                           | Restaurant                                   | Café                         | Shop                                   | AED           | Ski & Snowboard Rentals |
| Ski Valet           | Changing room          | Coin operated lockers                 | Toilets                                      | Wheelchair-accessible toilet | Diaper changing area                   | Child Daycare | Onsen (hot spring)      |
| Parking lot         | Patrol                 | Niseko Tokyuu Grand HIRAFU Ski School | JAPAN SNOWBOARD ACADEMY NISEKO HIRAFU SCHOOL | GOSNOW                       | Niseko International Snowsports School |               |                         |
- Strictly off limits   
 Un-groomed   
 Park area   
 Slow Zone   
 Terrain park   
 Gate for exiting controlled area
- Easiest   
 More Difficult   
 Most Difficult   
 Accessway   
 Lift   
 Lift scheduled to be suspended this winter   
 Night skiing run
- \*Night Skiing Dates : Dec. 16, 2023 to Mar. 20, 2024